

UNINTERRUPTED INSIGHT, OVER THE FULL EQUIPMENT LIFECYCLE

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With KONE 24/7 Connected Services, you invest in your future. It's a service that keeps improving and creating value over time.

KONE 24/7 Planner provides you with a long-term plan that keeps you informed on the condition of your equipment and helps you make better asset management decisions.

The plan is created based on your priorities, expert inspections and the data on your equipment's condition. It's updated regularly and comes with real-time insight into the health of your assets.

Planner reduces the time you spend reacting to unplanned repairs. It helps you select which assets to invest in and keeps you focused on value-adding tasks. With full transparency it's easier to convince decision makers about the importance of necessary work. Predictive replacements and upgrades can prolong an elevator's lifetime and reduce unpredicted call-outs and repairs.

Smart features can also attract new tenants and increase the value of your property.



KONE 24/7 Planner
is based on

Usage statistics &
lifetime data

Data & advanced
analytics from
KONE 24/7 Connect

Equipment condition &
technician inspection

NO MORE GUESSING OR UNPLEASANT SURPRISES

KONE 24/7 Planner takes the guesswork out of asset management planning with recommendations based on real equipment usage data.

Why is it important to know about your equipment?



You can make more educated choices and better decisions for your equipment.



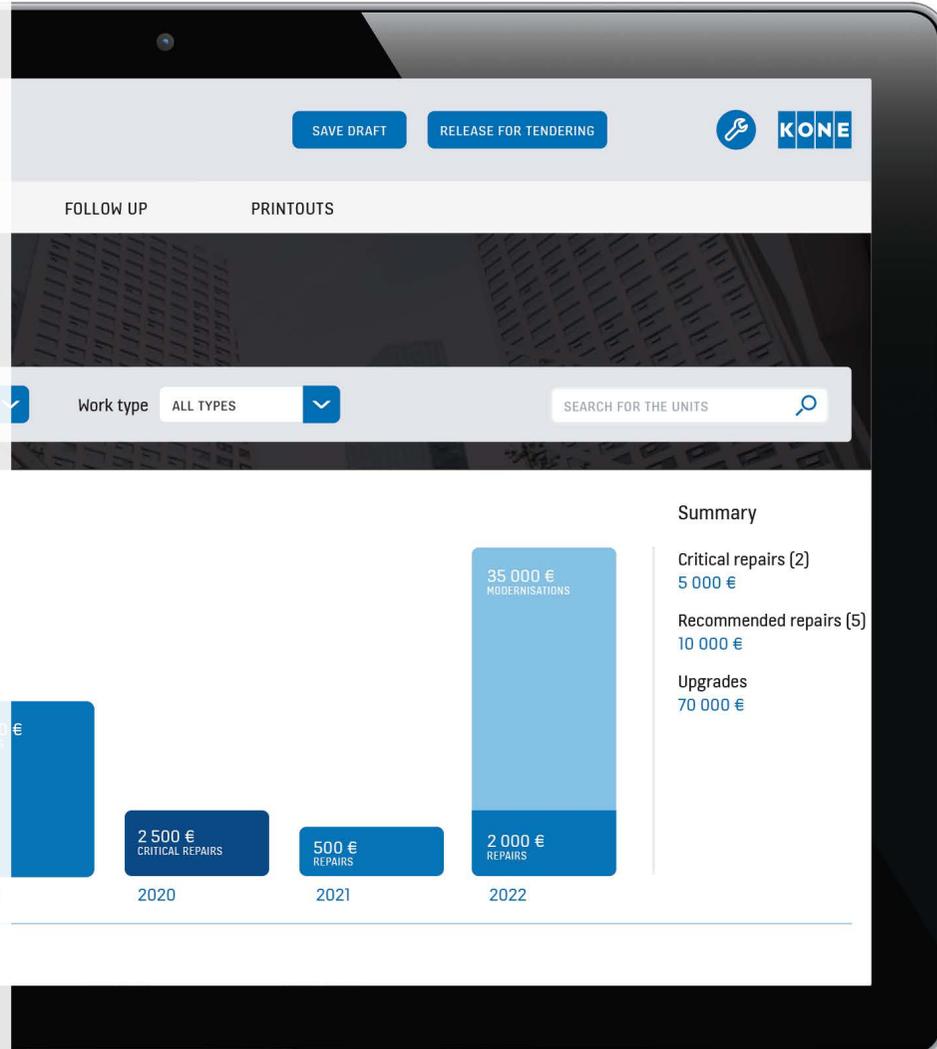
Enables preventive actions to minimize unexpected downtime.



Budgeting made easier and more predictable. Less surprises, more control.

PLANNING MADE EASY

KONE 24/7 Planner gives automated and intelligent expert support that helps in budgeting and investment planning.



WHAT DO YOU VALUE?

✓ Extended asset lifetime:

fact-based and timely recommendations help to prolong equipment lifetime.

✓ Cost transparency:

fact-based equipment condition data and information about future repairs and upgrades helps to prioritize where and when to invest.

✓ Reliability and convenience:

replacements and upgrades can be scheduled to minimize disruption to people flow.

✓ Fewer unexpected repairs:

proactive planning helps to minimize inconvenient unplanned repair and upgrade work.

Would you trust a budget plan made 2+ years ago just based on visual inspection?

With 24/7 Planner, you don't need to. Take the advantage of advanced analytics and actual usage statistic of your equipment to make better decision on what to repair and modernize – and when.

WHAT YOU GET WITH KONE 24/7 PLANNER



24/7 monitoring of elevator lifetime condition

Our intelligent technology analyzes your equipment future needs and health status. We are predicting future repair and upgrade needs using parameters such as components lifetime status, live usage data and elevator fault codes. These early warnings are validated by KONE technicians during the maintenance visits.



Condition reports

We combine KONE 24/7 Connected Services data with a yearly site inspection to create condition reports for your equipment. The reports give you a detailed understanding of the equipment performance history, inspection status and give an overall health score of the units in your portfolio.

Annual review – expert advice

During an annual review meeting with KONE experts we go through the findings based on the data monitoring, and prioritize the actions needed to suit best your needs. After the meeting you will receive the tailored condition reports and asset management plan.



Asset management plans

We carry out a thorough assessment of your equipment and create a plan that includes suggestions on how to improve your portfolio condition. The plans are fact-based recommendations to improve the safety, performance, reliability and the visual design of your elevators. And when modernization is needed, we provide clear recommendations on solutions suitable for you and support you at every stage of the modernization process.



INTELLIGENT PREDICTIVE MAINTENANCE

KONE 24/7 Planner is part of the industry-leading KONE 24/7 Connected Services offering.



SEAMLESS EQUIPMENT AVAILABILITY AND FACT-BASED DECISION-MAKING

KONE 24/ Alert

+ KONE 24/7 Connect

+ KONE 24/7 Planner

1 Stay on the know

- KONE 24/7 Connected Services reduces facility manager workload by detecting real-time equipment condition and stopped equipment for escalators and doors

2 Peace of mind for end-users

- By keeping an eye on your equipment, KONE 24/7 Connected Services increases safety and improves accessibility
- The end result is smooth people flow and satisfied users

3 A boost for your business

- KONE 24/7 Connected Services helps proactively fix issues before they cause problems
- Smooth people flow, less downtime and increased availability make your building more attractive to tenants and have a positive impact on the value of the property

4 Support in budget planning

- Elevator health score and asset management plan help to prioritize where and when to invest
- Data-driven asset management planning prolongs equipment lifetime, helps you in decision making and reduces unplanned work

URBAN LIFE – UNINTERRUPTED

KONE 24/7 Connected Services brings uninterrupted people flow to a whole new level. It is a service that enhances user experience, keeps you in the know and it's an investment in your building's future.

We connect your elevators, escalators and automated building doors to our cloud-based service, and use AI-based assessment of the data to provide valuable information on upcoming maintenance needs and any potential issues before they even occur.

Intelligence

AI-based predictive maintenance increases the value of your building and prolongs equipment lifetime.

Safety

Continuous performance and risk analysis reduce equipment breakdowns and improves accessibility.

Transparency

Equipment status and service reports, based on real usage data, keeps you in the know.

KONE provides innovative and eco-efficient solutions for elevators, escalators, automatic building doors and the systems that integrate them with today's intelligent buildings.

We support our customers every step of the way; from design, manufacturing and installation to maintenance and modernization. KONE is a global leader in helping our customers manage the smooth flow of people and goods throughout their buildings.

Our commitment to customers is present in all KONE solutions. This makes us a reliable partner throughout the life cycle of the building. We challenge the conventional wisdom of the industry. We are fast, flexible, and we have a well-deserved reputation as a technology leader, with such innovations as KONE MonoSpace® DX, KONE NanoSpace™ and KONE UltraRope®.

KONE employs close to 57,000 dedicated experts to serve you globally and locally.

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